# Rental Facility Guidelines Glacier Boathouse Room



#### **Room Features**

- Electricity, indoor restroom, outdoor grill
- Three (3) round tables to seat 24 people.
- Maximum attendance is 24 people.
- Limited parking nearby.
- Handicapped accessibility
- Small lawn area, no playground
- The fireplace is not operational.
- This room is within the Glacier Boathouse.
- This rental includes a private Passenger Boat rental from 5 6 p.m. Boat can carry about nine (9) people at a time. Lifejackets will be provided.
- A key is not needed. The Boating Supervisor will unlock the door a few minutes prior to the time
  you have rented, and remain on the premises during your event; the Boating Supervisor will also
  lock the doors at the end of the time you have rented.

# Map | Directions

The Glacier Boathouse Room is located inside the Glacier Boathouse, at the northern end of Lake Glacier, on West Glacier Dr., at Price Rd., in Youngstown, OH. There is no physical address. GPS Coordinates +41.097181, -80.677993. For a printable map, visit our website at http://www.millcreekmetroparks.org/visit/publications/visitor-guide-and-maps/.

## **Availability**

- Reservations may be made up to one-year-to-date, by someone at least 21 years old.
- Reservations must be made no less than 72 hours in advance, subject to availability.
- Available to rent from Memorial Day to Labor Day, Wednesday through Sunday only, from 2 6 p.m. only.
- Set-up, clean-up, caterers, deliveries, etc., must be done within the time for which you have paid.

### Reservation Policy | Payment

- Full payment must be made at the time a reservation is made, with Visa/MC/Discover, cash or check.
- Reservations may be made several ways.
  - Online at http://www.millcreekmetroparks.org/visit/places/reserve/
  - o Phoning the Administrative Office at 330.702.3000, Monday Friday, 8 a.m. to 4:30 p.m.
  - Visiting the Administrative Office at 7574 Columbiana-Canfield Rd., Canfield, OH
  - By mail to Mill Creek MetroParks, Administrative Office, PO Box 596, Canfield, OH 44406

## One-year-to-date reservations will be handled in the following way

- At 8 a.m., one-year-to-date, customers waiting outside the Administrative Office are served first
  over online or telephone reservations; customers arriving after 8 a.m. will be taken according to
  the order in which they arrive.
- At 8 a.m., one-year-to-date, customers phoning our Administrative Office will be served after those waiting in line at our office prior to 8 a.m. Customers calling our office after 8 a.m. will be served according to the order in which they are received.
- Online one-year-to-date reservations will be made available beginning at 9 a.m., one-year-to-date.
- Reservation payments received prior to one-year-to-date in the mail will be opened immediately
  after customers waiting in line outside the Administrative Office are served.

#### Discount

Residents of Mahoning County receive a discount from the Regular Rate.

2 - 6 p.m. only Wednesday through Sunday Includes Passenger boat 5 - 6 p.m. \$60/day for Residents \$120/day for Non-Residents

# Transfers | Changes | Cancellations

- Mill Creek MetroParks is not responsible for inclement weather. Customers are responsible for alternative plans.
- Your receipt number must be provided to us in order to make a transfer, change, or cancellation.
- Reservations may be transferred to another date or to another facility up to 10 days in advance of date reserved.
- An original reservation may be transferred a maximum of two (2) times, after that, it will be treated
  as a cancellation.
- Timeslot may be changed up to 72 hours in advance of date reserved.
- When cancelling a reservation that has been transferred, the refund schedule is based on the original date reserved, not the transferred date.
- Refunds will be processed within 5 working days after the cancellation is received, according to the cancellation schedule below.
  - o Prior to 30 days before reserved date 100% refund
  - 10 30 days before reserved date 85% refund
  - Less than 10 days before reserved date no refund

#### **Prohibited**

- Children & teenage groups are not permitted to use a facility without out being adequately chaperoned during the entire event.
- Alcohol, smoking, gambling, disorderly conduct, boisterous or profane language is not permitted.
- Tacks, nails, confetti
- Products which produce smoke indoors
- Music that is played loud enough to disturb or be offensive to other MetroParks visitors
- Ticket sales or admission fees
- No person shall sell or offer for sale any merchandise, food, beverage, article, privilege, service, or subscription.
- No person shall beg, hawk, peddle, nor solicit donations or collections for any purpose,

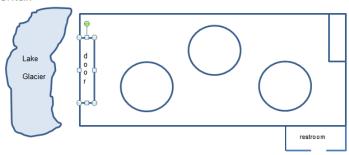
#### Agreement

- At the time of payment, you are agreeing to be bound by these guidelines, and by the General Rules and Regulations of Mill Creek MetroParks which can be found on our website at http://www.millcreekmetroparks.org/contact/about/park-rules-regulations/.
- Failure to abide by these rules and regulations, and failure to use MetroParks' facilities in a responsible manner could cause your permit to be revoked with forfeiture of the reservation fee.

#### Table layout

Three 60" round tables, and one 30"x72" serving table.

There are two large overhead doors; the one facing the lake will be the only one opened during your rental.



Mill Creek MetroParks | Administrative Office | 7574 Columbiana-Canfield Rd. | PO Box 596 | Canfield, OH 44406 | 330.702.3000