

Golf & Recreation Department

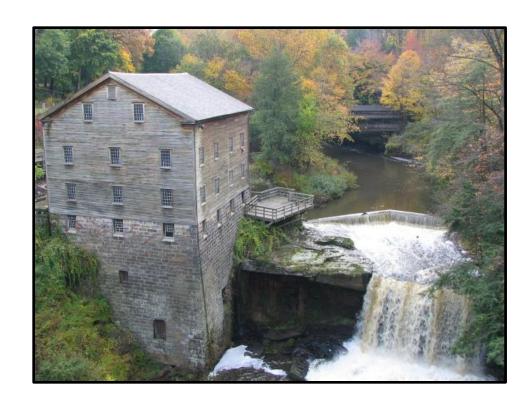
Brian Tolnar

PGA Golf and Recreation Director

Last Edited: 10.29.21.

Contents

- Mission Statement
- Strategic Master Plan
- Department Organization
- Department Budget
- Department Responsibilities
- Questions





Mission Statement

The mission of Mill Creek MetroParks is to provide park, recreational, educational and open space facilities of regional significance.

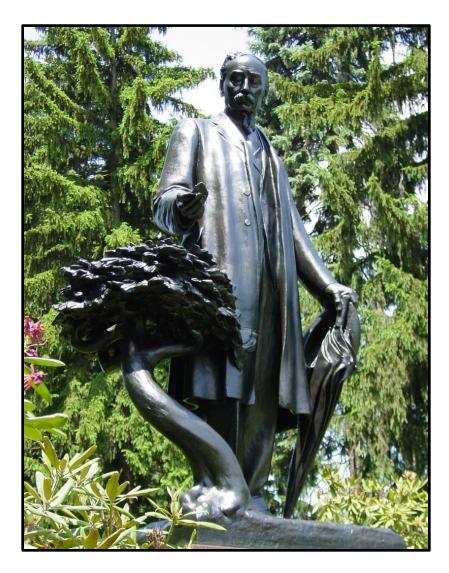
In fulfilling this mission our objectives are:

- To be responsive to community needs
- To be environmentally sound
- To be adaptable
- To be economically feasible

Link to Mission Statement:

http://www.millcreekmetroparks.org/contact/about





Golf & Recreation Department

Strategic Master Plan

- Chapter 7.6.1: Implementation Plan
 - Recreation

VISION: "Our vision for Recreation Services is to provide opportunities for people of all ages to learn about wellness through various recreation programs provided by all sections within the department."

GOAL: "The goal for the Recreation Services is to be considered a learning organization through effective and relevant programs that inspire users to learn more about the resources the MetroParks provides to the community and benefits they can gain from those learning programs and services."

Link to Strategic Master Plan: http://www.millcreekmetroparks.org/wpcontent/uploads/2013/11/Mill-Creek-MetroParks-Strategic-Master-Plan-FINAL.pdf





Comprehensive Parks and Recreation Strategic Master Plan

pros

January 2013







Recreation Department

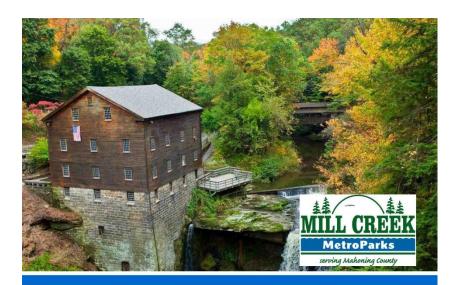
Strategic Master Plan

- Chapter 7.8.1: Implementation Plan
 - Golf

VISION: "Our vision for the Mill Creek Golf Course is to be the best public golf course in the region and to achieve financial sustainability through maximizing the value and productivity of each cost center on the golf course."

GOAL: "Meet the financial goals desired by the Board of Commissioners for the Mill Creek Golf Course and increase the value and use by players through effective programs and services provided."

Link to Strategic Master Plan: http://www.millcreekmetroparks.org/wpcontent/uploads/2013/11/Mill-Creek-MetroParks-Strategic-Master-Plan-FINAL.pdf



Comprehensive Parks and Recreation Strategic Master Plan

January 2013



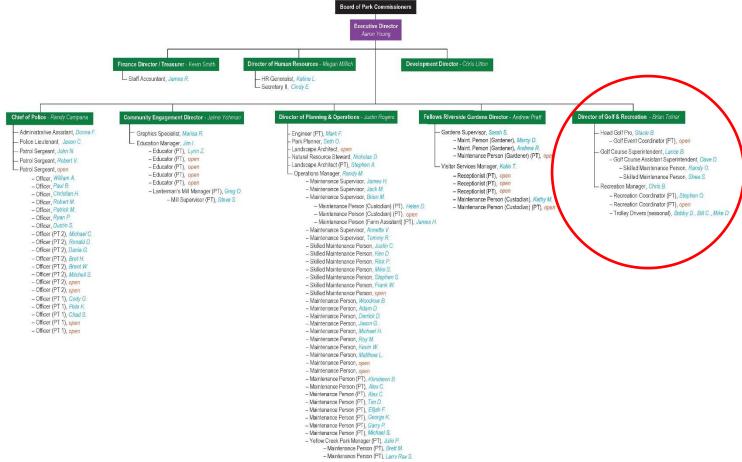








Golf Department





The Golf & Recreation Team

Golf Maintenance











Golf Operations





Recreation







MILLYCREEK

Golf & Recreation Department

 Department Leadership & Management Team



Brian Tolnar
PGA Golf & Recreation Director



Lance Bailey
Head Superintendent

- GCSAA Member
- Chemical Applicators License
- ISA Certified Arborist
- Ohio Turfgrass Foundation Member
- Northern Ohio GCSAA Assn. Member





Stacie Butler
Head Golf Professional

- PGA Associate Member Class B-1 Status
- PGA Certified Coach
- Callaway & Titleist Certified Fitter
- National Panel for Women's Golf Member
- CPR & First Aid Certified
- 1 of 4 Female Head Professionals in Ohio

- Ohio Parks & Recreation Assn. Member
- PGA Member Class A-4 Status
- PGA Certified Professional
- American Development Model Certified
- Mahoning County Tourism Board Member
- Northern Ohio PGA Board of Directors
- NOPGA Junior Golf Committee
- PGA National Education Committee
- Callaway, Ping & Titleist Certified Fitter
- PGA Certified Coach
- SafeServe F & B Certification I & II
- Ohio Boater & Safety License
- CPR & First Aid Certified



Chris Bundy Recreation Manager

- Ohio Parks & Recreation Assn Member
- Certified Playground Safety Inspector
- Certified Parks & Recreation Professional
- National Parks & Recreation Assn. Member
- Ohio Boater & Safety Training License
- CPR & First Aid Certified

Golf Maintenance Team

FT = Full Time Employee PT = Part Time Employee



Dave Donaldson FT Assistant Superintendent

- GCSAA Member
- Chemical Applicators License
- ISA Certified Arborist
- Ohio Turfgrass Foundation Member
- Northern Ohio GCSAA Assn. Member



Lance Bailey FT Head Superintendent





Staff Members

Grounds Staff (12)







Randy Orr FT Facility Mechanic

- GCSAA Technician Member
- Class A CDL License



Shea Sudimak FT Facility Mechanic

- GCSAA Technician Member
- Class B CDL License
- Chemical Applicators License



Golf Operations Team

FT = Full Time Employee PT = Part Time Employee



Brian Tolnar
PGA Golf & Recreation Director









Stacie Butler FT Head Golf Professional

Staff Members

- Golf Shop Attendants (8)
- Golf Cart Staff (6)
- Starters (8)
- Rangers (2)
- Driving Range (2)
- Volunteers (2)







Ryan Turnbull PT
Assistant Golf Professional

- PGA Associate Member B-8 Status
- Northern Ohio PGA Section Associate
- Currently in the PGA PGM Program



Recreation Team

FT = Full Time Employee PT = Part Time Employee



Chris Bundy FT Recreation Manager







Staff Members

- Par-3 Course Staff (8)
- Boathouse Staff (8)
- Recreation Staff (6)
- Trolley Drivers (3)
- Volunteers (12)





Tiffany Stille PT Recreation Event Coordinator

- OHSAA & PIAA Certified Official
- NCAA Certified Coach
- National Federation of High Schools Assn. Member



Hadden Carlberg PT Recreation Events Coordinator

- United States Navy Veteran
- Parks & Recreation Certification



Department Budget

- The Golf & Recreation
 Department makes up 14.8% of the overall MetroParks wages & salaries budget at \$854,593.00.
- 17.8% of the annual MetroParks overall budget is allocated for materials and supplies which equates to \$680,296.00



2021 Budget - Income & Expense Summary Sheet

olf Depart				22/20/20/2	
1100	Golf Course-Operations	337,440.18	302,077.03	35,363.15	909
	5002-Mileage Reimbursement	4,000.00	2,895.76		
	5007-Contract Jobs	68,500.00	67,420.56		
	5022-Gasoline	10,000.00	10,000.00		
	5042-Merchandise	90,000.00	89,998.82		
	5056-Professional Services	32,000.00	29,361.18		
	5057-Training	2,000.00	800.76		
	5073-Supplies	28,000.00	24,758.45		
	5076-Taxes	32,893.18	32,893.18		
	5077-Credit Card Fees	37,347.00	19,084.54		
	5083-Electric Utilities	13,750.00	11,100.88		
	5085-Phone Utilities	10,000.00	6,312.89		
	5086-Water/Sewer Utilities	3,100.00	2,105.51		
	5087-Internet/Cable	2,000.00	1,738.58		
	5088-Alarm	850.00	608.00		
	5458-Promotions Golf	3,000.00	2,997.92		
1200	Golf Course-Maintenance	201,250.00	155,387.65	45,862.35	775
-	5022-Gasoline	19,000.00	14,347.95		
	5040-Materials	27,000.00	10,845.48		
	5056-Professional Services	19,000.00	14,500.54		
	5073-Supplies	38,000.00	28,562.50		
	5081-Uniforms	1,200.00	0.00		
	5083-Electric Utilities	21,000.00	18,819.43		
	5084-Gas Utilities	1,500.00	1,448.11		
	5085-Phone Utilities	3,500.00	2,600.15		
	5086-Water/Sewer Utilities	1,200.00	391.21		
	5088-Alarm	850.00	504.00		
	5540-Other Ag Chemicals	69,000.00	63,368.28		
1750	Wick Area, Recreation & Boating	141,605.85	96,188.44	45,417.41	68*
	5040-Materials	34,335.00	17,850.89		
	5042-Merchandise	9,115.00	9,114.55		
	5056-Professional Services	30,000.00	20,178.93		
	5057-Training	3,300.00	0.00		
	5073-Supplies	18,500.00	9,983.12		
	5076-Taxes	2,106.82	911.65		
	5077-Credit Card Fees	5,000.00	2,127.55		
	5083-Electric Utilities	15,257.78	15,257.78		
	5084-Gas Utilities	3,491.25	2,050.63		
	5085-Phone Utilities	3,000.00	2,959.05		
	5086-Water/Sewer Utilities	15,000.00	13,706.46		
	5087-Internet/Cable	500.00	462.84		
	5088-Alarm	2,000.00	1,584.99		
tal Golf &	Recreation	680,296.03	553,653.12	126,642.91	819

Golf & Recreation Department

Department Responsibilities

- Golf operations management
- Recreation operations management
- Golf Course maintenance operations
- Turfgrass management
- Program and event coordination
- Trolley management
- League management
- Boathouse management
- Beautification projects
- Food and beverage oversight
- Concert management
- Tournament operations
- Golf cart fleet management
- Golf instruction
- Club fitting
- 3rd Party vendors
- Retail concessions
- Staff management
- Day to day financial and bookkeeping



Annual Plan of Operations 2021

Golf & Recreation Department Last updated: October 25, 2021 Prepared by: Brian Tolnar

FOR INTERNAL USE



						ROJE	CTST	ATUS								
Administration	Project Manager													Recreation Operations		
Golf Operations Golf Maintenance Operations Current Month CURRENT PROJECTS/TASKS		Percent Complete	1st Quarter					3rd Quarter						Instructional Programming		
		omp			ter	2nd Quarter					4th Quarter			Capital Improvement Projects		
		%													Current Month	
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	NOTES	
2022 Budget Creation	BT	95%													To be completed by 11/1	
Staff Evaluations	BT	50%											$\overline{}$		6/29, 12/7	
Monthly Budget Review	Staff	85%													In progress	
Quarterly Management Meeting	Staff	75%													4/7, 7/7, 10/13, 12/15	
Payroll Tracking & Seasonal Employees	Staff	85%												F	Monthly	
MCMP Foundation Golf Endowment	BT	90%													Monthly	
Merchandise Open to Buy Schedule	BT	95%													Spring & fall	
Food & Beverage Operation Management	BT	85%													Monthly	
Golf Course Chemical Applications	LB	90%													Bi-Weekly from March to Decembe	
Dead Tree Removal & Stump Grinding	LB	95%									- 3				Ongoing	
Golf Course Prep (Spring & Fall)	LB	90%				=		=	=						Set-up and teardown	
Golf Course Drainage Upgrades	LB	95%					=							=	Ongoing	
Maintenance Equipment Fleet Analysis	LB	100%								=		=	=		Ongoing	
Recreation Facility Management	C8	85%				=				- 2			- 2		Wick, Volney, Scholl, Boathouses	
Recreation Programming	CB	95%							=						Yearly programming	
Wick Recreation Program Coordination	CB	95%													Daily & weekly	
Golf & Recreation Events, Leagues	SB-C8	95%					=	=	=	=					Seasonal tournaments & leagues	
	SB-BT	100%					=								Instructional clinics & schools	
Instructional Programming & Demo Days	Stuff	-							=							
Advertising & Social Media Promotions	BT-LB	95%						=							TV, Radio, Social Media & Emails	
Beautification Projects & Upgrades							_					=			Ongoing for Wick & Golf	
AJGA National Junior Tournament Prep	Stuff	100%													National youth golf tournament	
Let's Play Golf Youngstown Initiative	Staff														Golf promotional program	
Professional Development & Training	Staff	80%													Origoing	
Capital Improvement Projects & Equipment	Staff	100%						_					5101		Capital improvements & equipmen	
FUTURE PROJECTS/TASKS	Staff	%	_	2021		_	2022		_	2023		8	EYON	D	NOTES	
Recreation Department Transition	BT-CB	100%													Transition under construction	
Remaining Greens Drainage Completion	LB	0%									- 2			- 3	To be completed in 2021, 2022, etc	
2022 Capital Equipment Needs	LB	95%													Review in September 2021	
Fieldhouse Upstairs Project	BT	75%						- 3			- 3				Ongoing	
2022 Recreation Youth & Adult Leagues		75%													New for 2021 and beyond	
Wick Warming House Project	BT-CB	100%									- 1				Project design	
Future Event Recruitment (Rec & Golf)	Staff	100%						- 3			- 8			- 1	Ongoing	
2022 Capital Improvement Projects	Staff.	95%						- 3							Planning department meetings	
2022-2023 Northern Ohio PGA Tournament	BT	100%	_												Future regional & state events	

Golf Maintenance Properties

- Mill Creek Golf Course
 - North & South
- Mill Creek Practice Range
- 3 Practice Greens
- Recreation Field
- East Golf Trail
- Stitt Field
- West Golf Drive
- 224 Entrance
- Shields Road Entrances
- Fieldhouse grounds
- Golf Course Nursery area
- Mill Creek Maintenance Building









Golf & Recreation Department



Golf Maintenance Responsibilities

- Maintaining approximately 600 acres
- North & South courses (36 Holes)
- Practice Facility
- 3 Practice Greens
- East & West Golf Drive
- Turfgrass management program
- Irrigation management
- Stitt pavilion grounds
- Recreation Field grounds
- East Hike Trail grounds
- Equipment maintenance
 - Oil changes
 - Weekly upkeep
 - Winter sharpening
- Snowplowing
- Financial bookkeeping
- Chemical applications
- Grounds Airification
- Landscaping and beautification projects
- Audubon Society records and maintenance













Golf Properties

- Mill Creek Golf Course
 - North & South
 - Practice Range
- Mill Creek Fieldhouse
 - Golf Shop
 - Hole #55 Bar & Grille
 - Restrooms & Lockers
 - Offices
 - Future Indoor Player Development Center
- Mill Creek Maintenance Building
- Wood Service Area
- Maintenance Service Area

















- Tournament operations
- Golf league management
 - 41 golf leagues
 - 4 in-house leagues
 - Men, Women, Senior, Youth
- Golf outing management
 - 70+ golf outings annually
 - Charity events and fundraisers
- Host to 9 high schools golf teams
 - Boardman, Canfield, Cardinal Mooney, Poland, South Range, Ursuline
- Host to 2 collegiate golf teams
 - Youngstown State
- Golf cart fleet management (124)
- Practice Facility operations
- Club repair
- Club fitting
- Food & Beverage oversight
- Tee sheet and point of sale management







- Daily accounting and financials
- In-school learn to play golf program
 - Let's Play Golf Youngstown initiative - Allstate Insurance
 - Boardman, Canfield, South Range, MCESC Special Needs
- Golf instruction
 - Junior Camps (Summer & Fall), Ladies Golf Clinics, Ladies Golf Schools, Senior Golf Clinics
 - Individual golf lessons
 - Health & Wellness Clinics
 - Family range nights
- Company Demo Days
 - 5 per year (Monthly)
- Golf & Travel Shows
 - Stay & Play packages
 - Cleveland OH, Novi MI, Pittsburgh PA, Rochester NY, Toronto CA

























Mill Creek Golf Course & Golf Shop = 330.740.7112 | Wick Par-3 Golf Shop = 330.740.7114 | www.millcreekmetroparks.org

- Golf Outing prep and course marking
- Janitorial services for the Fieldhouse
- Merchandise concession oversight
 - Creation of the open-to-buy plan
 - Ordering, pricing, displaying
 - Inventory control
- Programs of regional significance
 - Greatest golfer of the valley
 - Northern Ohio PGA Jr. Tours
 - Cardinal High School Classic
 - U.S. Kids Cleveland Tour
 - Greatest Jr. Golfer
 - Big "I" Insurance Classic
- Programs of national significance
 - American Junior Golf Association
 - Notah BeGay III Championship
 - Jr. Optimist East Coast Regional
 - U.S. Kids Tournament of Champions
 - NCAA Roseanne Schwartz Invitational





- Drive, Chip & Putt Qualifier
- PGA Junior League
 - Youngstown League #1
 - Lake Club, Old Avalon, Parto's, Tippecanoe CC, Trumbull CC, Yankee Run, Mill Creek
- PGA Hope Program
 - 1 of 2 in the state of Ohio
 - Military community outreach
- Family fun nights (Growing the Game)
 - Friday & Saturday evenings
 - Family of 4 \$25.00
- Media liaison
 - Ohio Golf Journal & PGA Magazine
 - WFMJ Today 2x per season
 - Western Reserve Radio (Monthly)
 - YSN Live Digital Media (Weekly)
 - Golf Social Media Pages
- Guest speaking
 - Rotary, Curbstone Coaches, Area Schools, Youngstown VA













Golf & Recreation Department

Recreational Properties

- Wick Recreation Area
 - Batting Cages
 - Splash Pad & Playgrounds
 - Tennis
 - Dek Hockey Rink
 - Baseball and Softball Fields
 - Soccer and Football Fields
- Morley Pavilion
- Wick Par-3 Golf Course
- Scholl Field
 - Baseball Fields
 - Basketball
 - Tennis & Pickleball
 - Splash Pad & Playgrounds
- Volney Field
 - Baseball and Football Fields
- Recreation Field
 - Soccer and Football Field
- Yellow Creek
 - Basketball, Pickleball & Tennis

















Recreational Properties

- Stitt Field
 - Baseball Field
 - Playgrounds
- Mill Creek MetroParks Farm
 - Disc Golf
 - Archery Range















Golf & Recreation Department

Recreation Responsibilities

- Adult & Youth leagues and tournaments
 - Soccer, Dek Hockey, Baseball, Softball, Sand Volleyball, Golf and Disc Golf, Wall Soccer, Football, Flag Football, Footsol, Gaga Ball, Kick Ball, Biking & Kayaking
 - Seniors, Women Men and Kids
- Adult & Youth camps and clinics
- Adaptive sports
 - Tennis, Lacrosse, Softball
- Dek hockey
 - NHL Learn to play program
- Marathons and races
 - Green Cathedral (host)
 - Host 7 outside events
- Recreation entertainment
 - Summer concert series (5-7)
 - Yellow Creek concert series (2)
 - Family movie nights (3)
 - Shakespeare in the park







Golf & Recreation Department

Recreation Responsibilities

- Wick Par-3 golf course
 - Golf leagues (6)
 - Golf outings (4)
 - Golf lesson camps
- Batting cages operations
- Mill Creek Trolley (Moving to Education in 2022)
 - Daily tours
 - Event rentals
 - Education tours
- Boathouses
 - Glacier & Newport
 - Boater safety training
 - Boat rentals
 - Kayak rack rentals
 - Kayak races event
- Biking Program Coming in 2022
- Wet Playgrounds & Splash Pads
 - Wick & Scholl
- Recreation Social Media Pages
- Playground Safety Inspections





Recreation Responsibilities

- Recreational hikes and walks
- Dance classes
 - Dancing Mindfulness, Salsa,
 Polka, Cha Cha, Rumba
- Yoga classes
- NFL Flag football Coming in 2022
- Pickleball Tournament
- MetroMutts (12)
- Earth Day clean up
- MetroParks Farm archery programs
- Youth coaching training
- Youth referee training
- Breakfast with the Easter Bunny
- Old Fashion Christmas at the Mill (Moving to Education in 2022)
- Sled riding
- Daily accounting and financials for the 4 recreation properties
- Food & Beverage oversight
- 3rd Party vendor oversight















Golf & Recreation Department

Department Recognition

- Golf Digest & Golf Weeks "Best Course you can Play" Award 2012
- Vindicator Readers Choice Award for Customer Service 2016, 2018, 2019 & 2021
- Northern Ohio PGA Section Merchandiser of the Year Award 2016, 2018, 2020
- Northern Ohio PGA Section Teacher of the Year Award 2018
- American Junior Golf Association National Golf Professional of the Year Award 2019
- Ohio Parks and Recreation Association Award (Dek Hockey Rink) 2018
- National Foundation of High School Coaches Association – National High School Coach of the Year Award 2015
- Ohio High School Athletic Association –
 Sportsmanship, Ethic & Integrity Award 2016
- Donald Ross Society Grant Funding 2018, 2019, 2020, 2021
- Golf Endowment established in 2017
- PGA of America National Merchandiser of the Year Nominee 2017 2019 2021



Member Affiliations

- Member Ohio Parks & Recreation Association (OPRA) Recognized Facility
- Audubon Society Member Facility
- Northern Ohio Golf Association Facility
- Golf Course Superintendents Association
- Northern Ohio PGA Section Facility
- Callaway Performance Center
- Adaptive Sport Facility
- Donald Ross Society Member Facility
- PGA of America Recognized Facility
 - Mill Creek Golf Course
 - Wick Par-3 Course

















Comments or Questions?



EXPLORE. EXPERIENCE. ENJOY.

millcreekmetroparks.org













